



# User Manual

for S6 Series Hybrid Inverter



## Applicable models

S6-EA3P5KAA-NV-ND-H

S6-EA3P6KAA-NV-ND-H

S6-EA3P8KAA-NV-ND-H

S6-EA3P10KAA-NV-ND-H

## Applicable System

Three phase system

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## 1.1 Product Description

The S6 Series is designed for residential hybrid systems, which can work with batteries to optimize self-consumption. The unit can operate in both off- and on-grid modes.

This manual covers the S6 Series inverter model listed below:

S6-EA3P5KAA-NV-ND-H, S6-EA3P6KAA-NV-ND-H, S6-EA3P8KAA-NV-ND-H,  
S6-EA3P10KAA-NV-ND-H

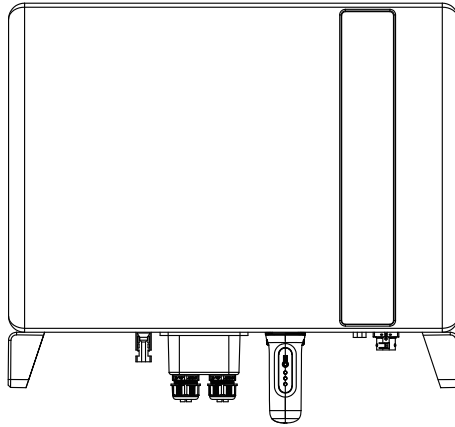


Figure 1.1 Front side view

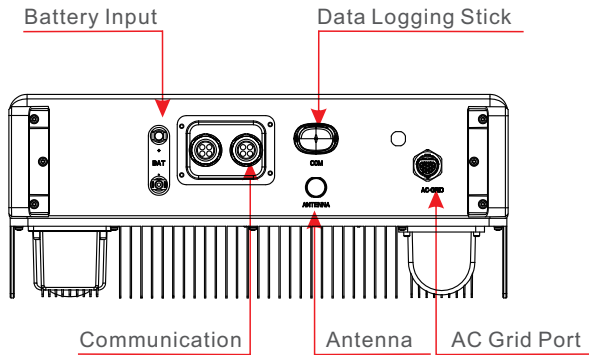
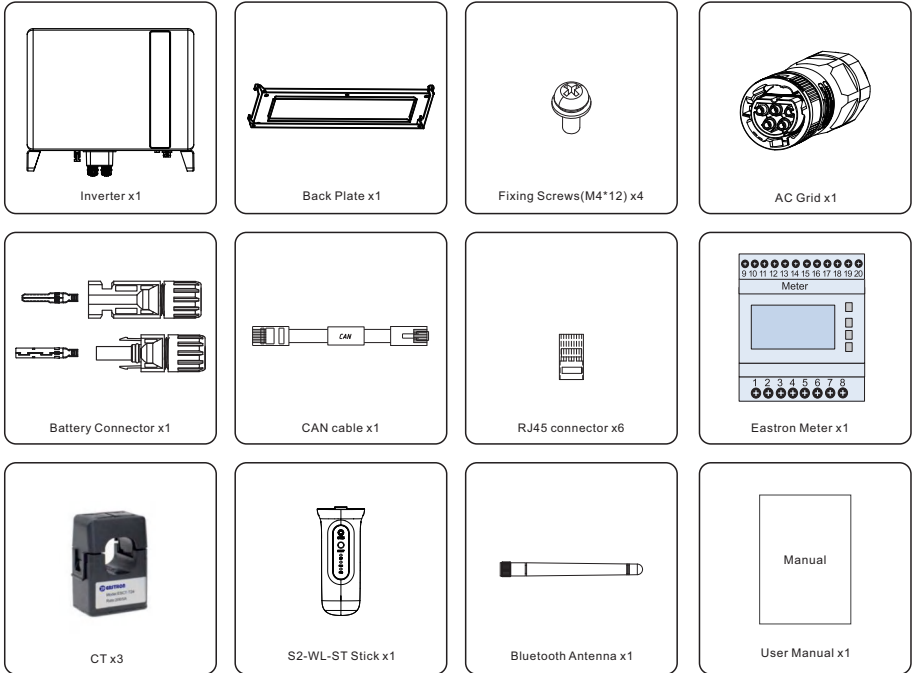


Figure 1.2 Bottom side view

## 1.2 Packaging

Please ensure that the following items are included in the packaging with your machine:



If anything is missing, please contact your local distributor.

## 2.1 Safety

The following types of safety instructions and general information appear in this document as described below:



**DANGER:**

“Danger” indicates a hazardous situation which if not avoided, will result in death or serious injury.



**WARNING:**

“Warning” indicates a hazardous situation which if not avoided, could result in death or serious injury.



**CAUTION:**

“Caution” indicates a hazardous situation which if not avoided, could result in minor or moderate injury.



**NOTE:**

“Note” provides tips that are valuable for the optimal operation of your product.



**WARNING: Risk of fire**

Despite careful construction, electrical devices can cause fires.

- Do not install the inverter in areas containing highly flammable materials or gases.
- Do not install the inverter in potentially explosive atmospheres.

## 2.2 General Safety Instructions



**WARNING:**

Only devices in compliance with SELV (EN 69050) may be connected to the RS485 and USB interfaces.



**WARNING:**

Please don't connect PV array positive (+) or negative (-) to ground, it could cause serious damage to the inverter.



**WARNING:**

Electrical installations must be done in accordance with the local and national electrical safety standards.



**WARNING:**

Do not touch any inner live parts until 5 minutes after disconnection from the utility grid and the PV input.



**WARNING:**

To reduce the risk of fire, over-current protective devices (OCPD) are required for circuits connected to the inverter.

The DC OCPD shall be installed per local requirements. All photovoltaic source and output circuit conductors shall have isolators that comply with the NEC Article 690, Part II.



**CAUTION:**

Risk of electric shock, do not remove cover. There is no user serviceable parts inside, refer servicing to qualified and accredited service technicians.



**CAUTION:**

The PV array supplies a DC voltage when they are exposed to sunlight.



**CAUTION:**

The surface temperature of the inverter can reach up to 75 (167 F). To avoid risk of burns, do not touch the surface of the inverter while it's operating. Inverter must be installed out of the reach of children.



**NOTE:**

PV module used with inverter must have an IEC 61730 Class A rating.



**WARNING:**

Operations below must be accomplished by licensed technician or authorized person.



**WARNING:**

Operator must put on the technicians' gloves during the whole process in case of any electrical hazards.



**WARNING:**

AC BACKUP Port of S6 Series is not allowed to connect to the grid.



**WARNING:**

Please refer to the specification of the battery before configuration.

## 2.3 Notice for Use

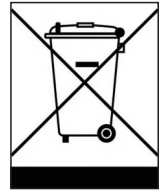
The inverter has been constructed according to the applicable safety and technical guidelines. Use the inverter in installations that meet the following specifications ONLY:

1. Permanent installation is required.
2. The electrical installation must meet all the applicable regulations and standards.
3. The inverter must be installed according to the instructions stated in this manual.
4. The inverter must be installed according to the correct technical specifications.

## 2.4 Notice for Disposal

This product shall not be disposed of with household waste. They should be segregated and brought to an appropriate collection point to enable recycling and avoid potential impacts on the environment and human health.

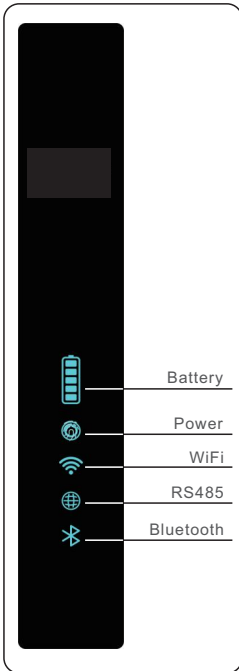
Local rules in waste management shall be respected .








## 3.1 Intelligent LED Indicators

There are five indicators on the The S6 Series Inverter (Battery, Power, WiFi, Ethernet and Bluetooth) which indicate the working status of the inverter.

The Bluetooth Antenna or WiFi datalogger shall be installed at the Antenna/COM port of the hybrid inverter before local debugging.



Light	Status	Description
 Battery	Blue Flashing every 3s	Battery discharging.
	Blue Flashing every 1.5s	Battery charging.
	Blue Solid ON	Idle.
	OFF	No Battery or not working.
 Power	Blue Solid ON	Normally Operating.
	Yellow Solid ON	Warning.
	Red Solid ON or flashing every 3s	Alarm.
	OFF	No Battery or not working.
 WiFi	Blue Solid ON	COM Port is using.
	OFF	COM Port is not used.
 RS485	Blue Solid ON	RS485 Port is using.
	OFF	RS485 Port is not used.
 Bluetooth	Blue Solid ON	Bluetooth Port is using.
	OFF	Bluetooth Port is not used.

### Turning On the LED Indicator Lights

After a few minutes, the LED indicator lights will turn off to conserve power. To turn the lights back on, short-press the Inverter LED light.



### Alarm State

When the inverter has an alarm, the Inverter LED light turns red and starts flashing. It is recommended to connect to the inverter with the Bluetooth tool. Then you can determine what the alarm code is.



### NOTE:

Battery/WiFi/Ethernet/Bluetooth indicators will automatically turn off after 1 minute. The Power indicator will remain on with lower brightness. Short press the Power indicator can wake up all indicators.



## 3.2 Password Reset

When the password of the owner or the installer needs to be reset, please long press the Inverter indicator for 5s.

If the reset command is successfully triggered, the status indicator will be blue and blink for 3s at the frequency of 0.5s, then restore the original state of the indicator.

If the command fails to be triggered, the status indicator will be yellow and blink for 3s at the frequency of 0.5s, then restore the original state of the indicator.

If the command is successfully triggered, the Bluetooth password can be reset in the APP.

## 3.3 Inverter built-in Bluetooth description

Bluetooth: BDR、EDR、BLE

frequency band(s) in which the radio equipment operates: 2400-2483.5MHz

Maximum transmitting power: 4dBm

## 4.1 Select a Location for the Inverter

To select a location for the inverter, the following criteria should be considered:

- Exposure to direct sunlight may cause output power derating. It is recommended to avoid installing the inverter in direct sunlight.
- It is recommended that the inverter is installed in a cooler ambient which doesn't exceed 104°F/40°C.

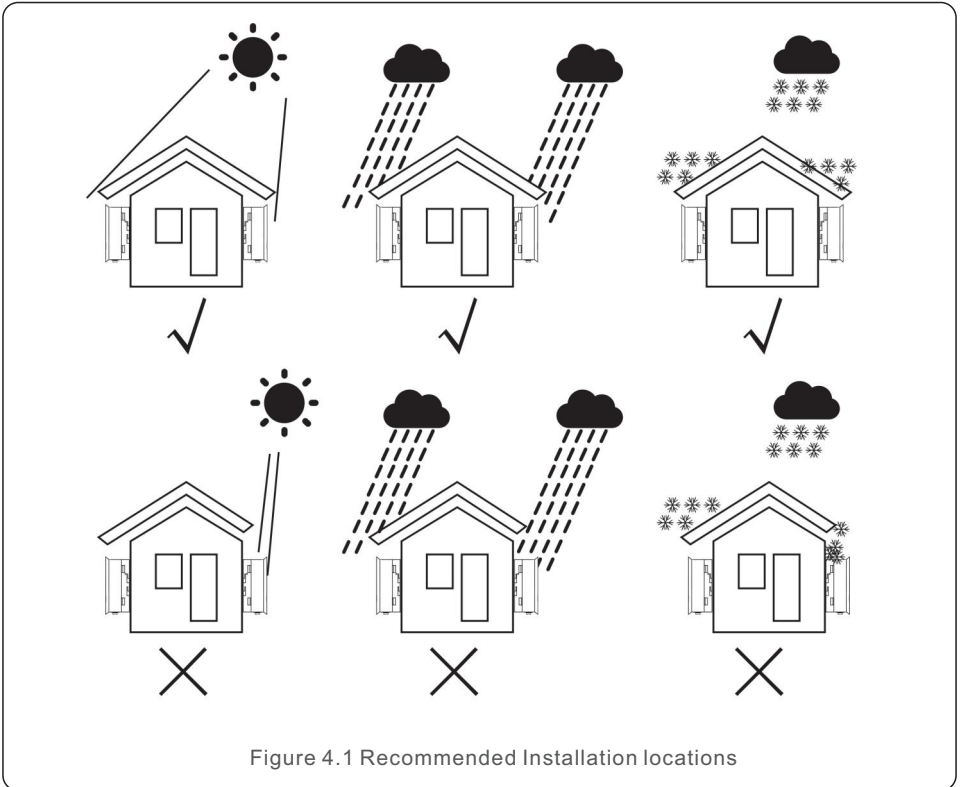


Figure 4.1 Recommended Installation locations



**WARNING: Risk of fire**

Despite careful construction, electrical devices can cause fires.

- Do not install the inverter in areas containing highly flammable materials or gases.
- Do not install the inverter in potentially explosive atmospheres.
- The mounting structure where the inverter is installed must be fireproof.

- Install on a wall or strong structure capable of bearing the weight of the machine.
- Install vertically with a maximum incline of +/- 5 degrees, exceeding this may cause output power derating.
- To avoid overheating, always make sure the flow of air around the inverter is not blocked. A minimum clearance of 200mm should be kept between inverters or objects and 200mm clearance between the bottom of the machine and the ground.

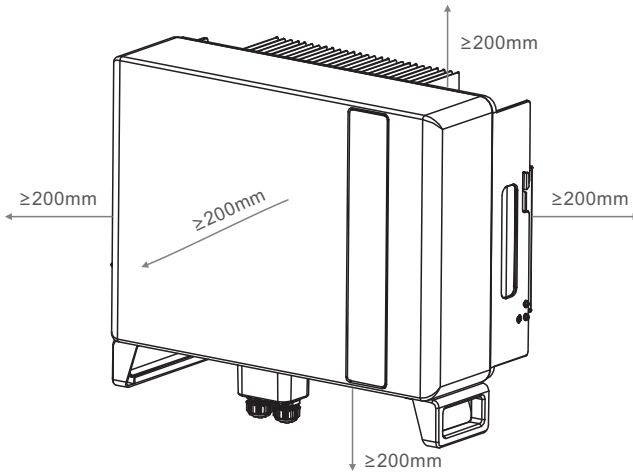


Figure 4.2 Inverter Mounting clearance

- Adequate ventilation must be provided.



**NOTE:**

Nothing should be stored on or placed against the inverter.

## 4.2 Mounting the Inverter

Dimensions of mounting bracket:

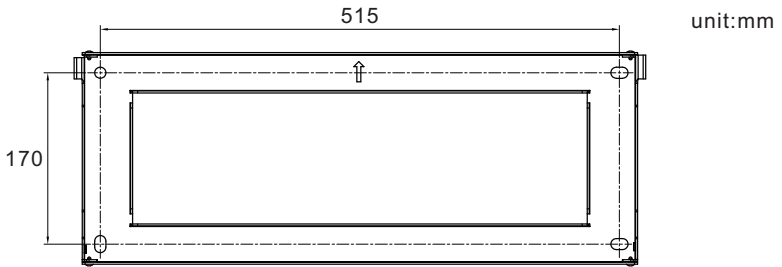


Figure 4.3 Inverter wall mounting

Once a suitable location has been found according to 4.1 using figure 4.3 mount the wall bracket to the wall.

The inverter shall be mounted vertically.

The steps to mount the inverter are listed below:

1. Select the mounting height of the bracket and mark the mounting holes.  
For brick walls, the position of the holes should be suitable for the expansion bolts.
2. Lift up the inverter (be careful to avoid body strain), and align the back bracket on the inverter with the convex section of the mounting bracket. Hang the inverter on the mounting bracket and make sure the inverter is secure (see Figure 4.4)

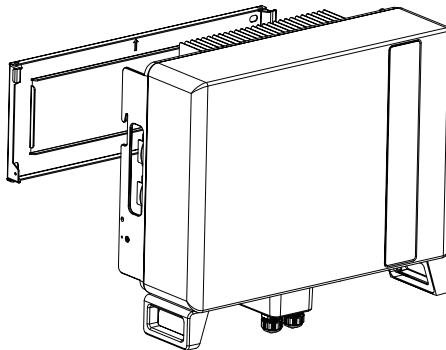


Figure 4.4 Wall Mount Bracket



**WARNING:**

The inverter must be mounted vertically.

## 4.3 PE Cable Installation

An external ground connection is provided at the right side of inverter.

Prepare OT terminals: M4. Use proper tooling to crimp the lug to the terminal.

Connect the OT terminal with ground cable to the right side of inverter. The torque is 2N.m.

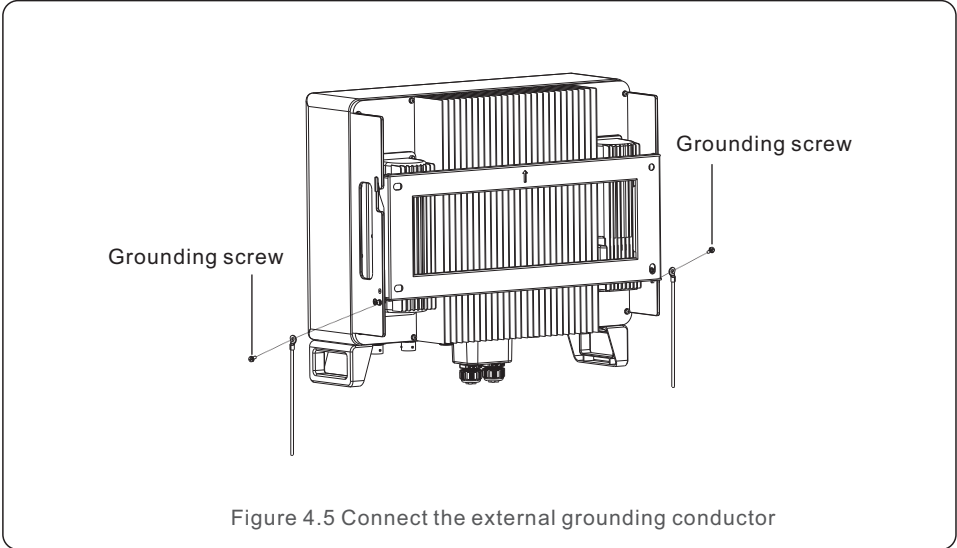


Figure 4.5 Connect the external grounding conductor

## 4.4 Battery Power Cable Installation

1. Take out the two pre-made battery power cables from the package.

Cable length: 1 meter.

Cross section area is 8mm<sup>2</sup>.

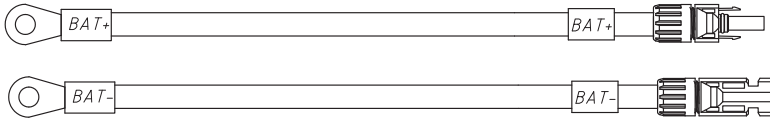


Figure 4.6

2. Connect the battery ends to the battery module positive and negative terminals.

3. Measure DC voltage of DC input with multimeter, verify DC input cable polarity.

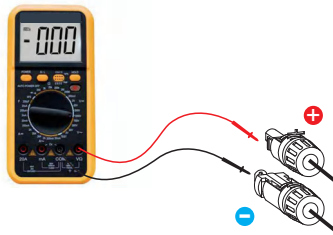


Figure 4.7

4. Connect the inverter end to the battery input port of the inverter as shown below, and push it in until you hear a "Click" sound which proves the fastened connection.

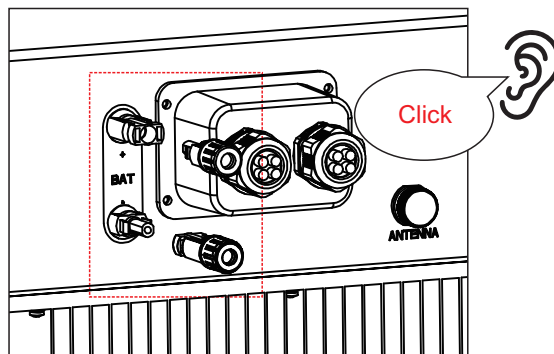


Figure 4.8

## 4.5 AC Cable Installation

This is AC terminals on the inverter and the assembly steps are similar.  
AC Grid Port is to connect to the grid.

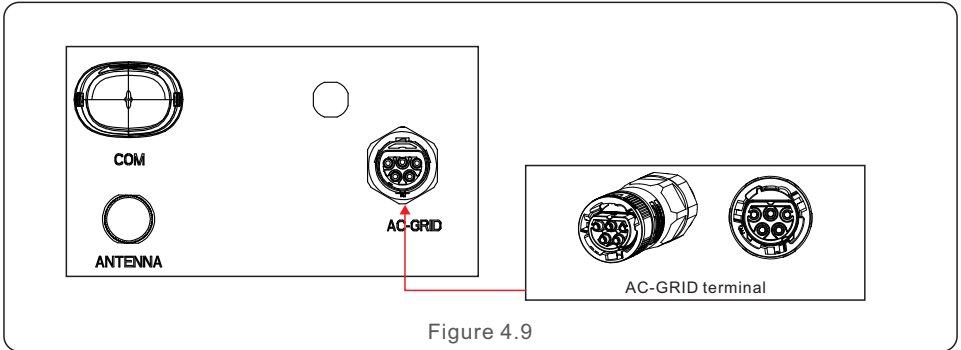


Figure 4.9

### 4.5.1 AC Grid Port Connection

Describe	Numerical value
Cable diameter	14~17mm
Traverse cross sectional area	6mm <sup>2</sup>
Exposure Length	7mm

Table 4.1

1. Strip the AC wires about 7mm.

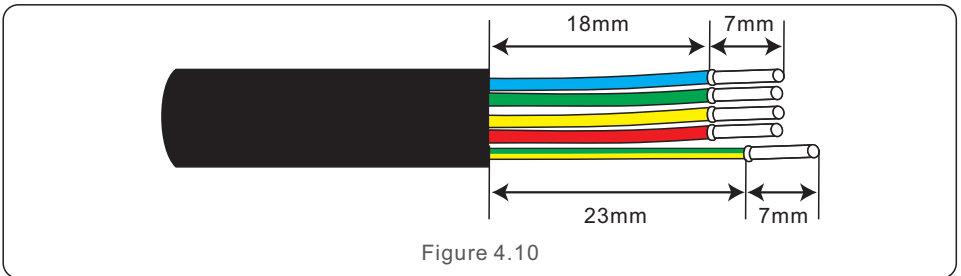


Figure 4.10

2. Disassemble the AC Grid Connector and set the parts on the cable.

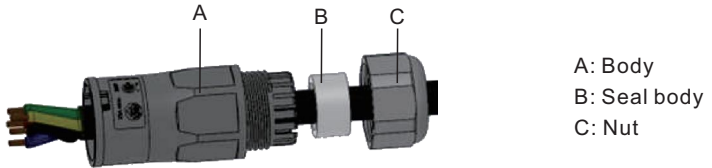


Figure 4.11

3. Crimp wires, screw torque  $0.8\text{N}\cdot\text{m}\pm 0.1\text{N}\cdot\text{m}$ .



Figure 4.12

4. Push Housing into Body until you hear a "click" sound.

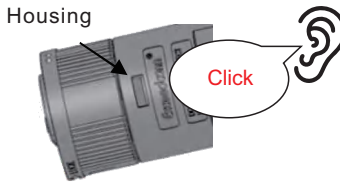


Figure 4.13

5. Insert Seal Body and Claw into the Body, and then tighten the Nut with torque  $2.5\text{N}\cdot\text{m}\pm 0.5\text{N}\cdot\text{m}$ .



Figure 4.14



6. Push the AC Grid Connector into the AC Grid Port on the inverter and rotate the rotatory ring on the AC Grid connector to the direction as marked "LOCK" on the connector. (Hold the Body while rotating the ring).

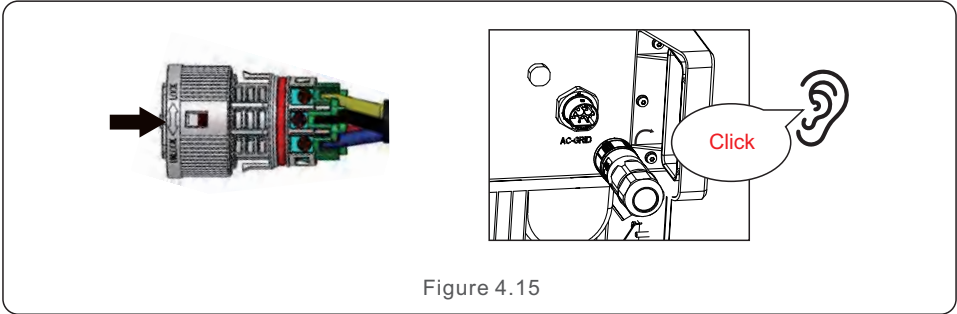


Figure 4.15



**NOTE:**

A continuity test shall be made to ensure that the correct terminations have been made after field wiring.

## 4.5.2 Disassembly Connector

1. Separate the male and female connector, rotate the locker according to the direction instructed by the marks on the locker.

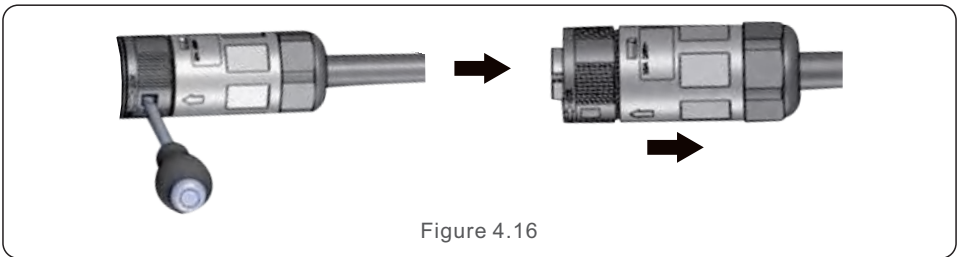


Figure 4.16

2. Disassembling body and housing for rewire.

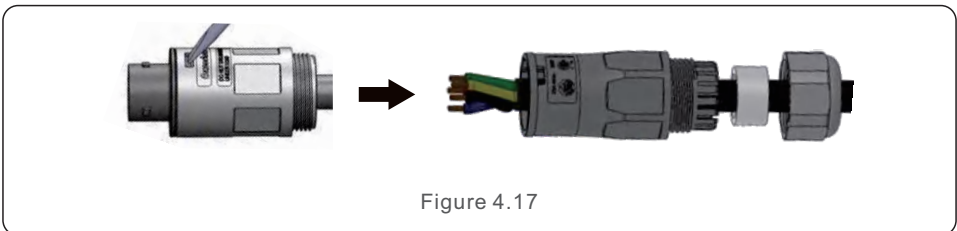


Figure 4.17

## 4.6 Communication Cable Installation

### 4.6.1 Protective Cover for Communication Ports

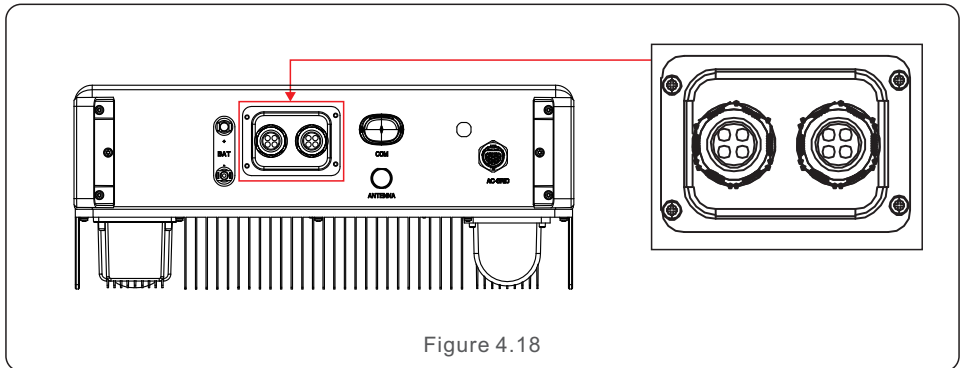


Figure 4.18

Inverter in the package is with a protective cover assembled to protect the communication ports.

Step 1. Use Phillips screwdriver to take out the 4 screws on the cover.

Step 2. Read through the following sections of the manual and prepare the internet cables correspondingly.

Step 3. Loose the cable gland and remove the watertight caps inside the cable gland based on the number of the cables and keep the unused holes with watertight cap.

Step 4. Lead the cables into the holes in the cable gland. (Hole Diameter: 6mm)

Step 5. Crimp the RJ45 connectors onto the cables according to the pin definitions described in the following sections and connect to the ports accordingly.

Step 6. Fasten the 4 screws on the cover (Torque: 1.7N.m-2 N.m)

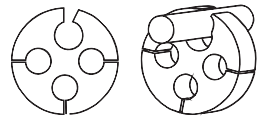
Step 7. Reassemble the cable gland and ensure there is no bending or stretching of the internet cables inside the cover.



**NOTE:**

The 4-hole fastening rings inside the cable gland are with openings on the side.

Please separate the gap with hand and squeeze the cables into the holes from the side openings.



## 4.6.2 Communication Port Definition

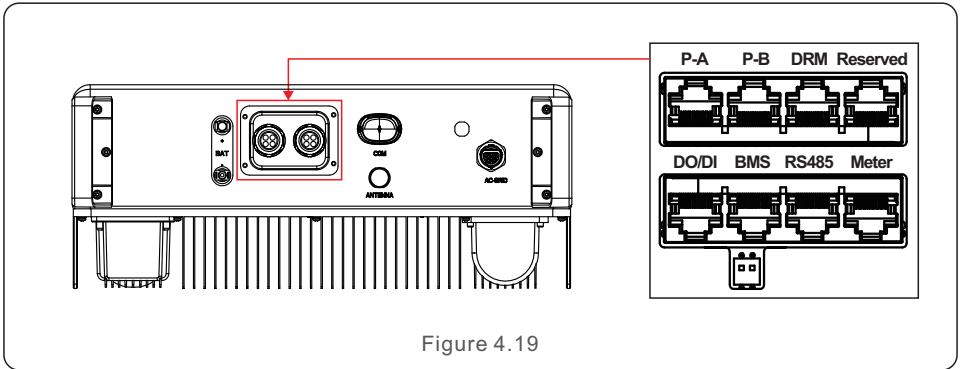


Figure 4.19

Port	Function
BMS	Used for CAN communication between inverter and Lithium battery BMS.
Meter	Used for RS485 communication between inverter and the smart meter. It is necessary to realize the normal hybrid control logics.
DRM	(Optional)To realize Demand Response or Logic interface function, this function may be required in UK and Australia.
RS485	(Optional) Used for Modbus RTU communication with 3rd party external device or controller.
P-A/P-B	(Optional) Parallel operation communication ports (Reserved).
DO/DI	(Optional) Dry contact port (Reserved).

Table 4.2

## 4.6.3 BMS Port Connection

Take out the pre-made CAN cable from the package and connect one end to battery CAN port and then connect another end to the inverter BMS port.

Cable Length: 3 meters.

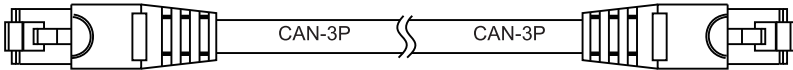


Figure 4.20

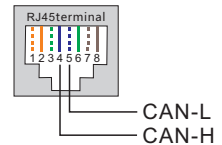


**NOTE:**

Pin definition of the BMS Port is following EIA/TIA 568B.

CAN-H on Pin 4: Blue

CAN-L on Pin 5: Blue/White



## 4.6.4 DRM Port Connection (Optional)

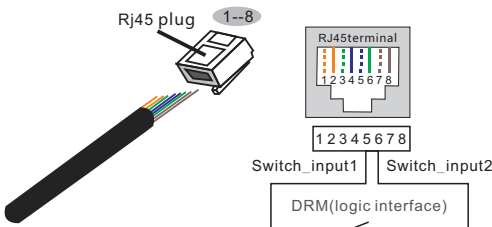
### 4.6.4.1 For Remote Shutdown Function

Inverters support remote shutdown function to remotely control the inverter to power on and off through logic signals.

The DRM port is provided with an RJ45 terminal and its Pin5 and Pin6 can be used for remote shutdown function.

Signal	Function
Short Pin5 and Pin6	Inverter Generates
Open Pin5 and Pin6	Inverter Shutdown in 5s

Table 4.3



**Correspondence between the cables and the stitches of plug, Pin5 and Pin6 of RJ45 terminal is used for the logic interface, other Pins are reserved.**

- Pin 1: Reserved; Pin 2: Reserved
- Pin 3: Reserved; Pin 4: Reserved
- Pin 5: Switch\_input1; Pin 6: Switch\_input2
- Pin 7: Reserved; Pin 8: Reserved

Figure 4.21 Strip the insulation layer and connect to RJ45 plug

## 4.6.4.2 For DRED Control Function (For AU and NZ Only)

DRED means demand response enable device. The AS/NZS 4777.2:2020 required inverter need to support demand response mode(DRM).

This function is for inverter that comply with AS/NZS 4777.2:2020 standard.

A RJ45 terminal is used for DRM connection.

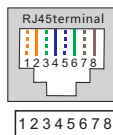
Pin	Assignment for inverters capable of both charging and discharging	Pin	Assignment for inverters capable of both charging and discharging
1	DRM 1/5	5	RefGen
2	DRM 2/6	6	Com/DRM0
3	DRM 3/7	7	V+
4	DRM 4/8	8	V-

Table 4.4



**NOTE:**

hybrid inverter is designed to provide 12V power for DRED.



**Correspondence between the cables and the stitches of plug**

Pin 1: white and orange ; Pin 2: orange

Pin 3: white and green; Pin 4: blue

Pin 5: white and blue; Pin 6: green

Pin 7: white and brown; Pin 8: brown

Figure 4.22 Strip the insulation layer and connect to RJ45 plug

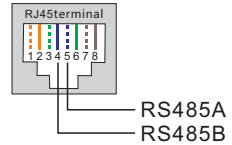
## 4.6.5 RS485 Port Connection (Optional)

If a 3rd party external device or controller needs to communicate with the inverter, the RS485 port can be used. Modbus RTU protocol is supported by inverters. To acquire latest protocol document, please contact local service team or sales.



**NOTE:**

Pin definition of the RS485 Port is following EIA/TIA 568B.  
 RS485A on Pin 5: Blue/White  
 RS485B on Pin 4: Blue



## 4.7 Meter Installation



**CAUTION:**

Make sure the AC cable is totally isolated from AC power before connecting the Smart Meter and CT.

The Solis hybrid inverter is able to connected standard Eastron meters to fulfill the control logic of the self-consumption mode, export power control, monitoring, etc.  
 Eastron 3ph meter (With CT): SDM630MCT (Provided by default)  
 Eastron 3ph meter (Direct Insert): SDM630 (Optional, Customer prepare if needed)



**NOTE:**

Please note that the CT orientation must be correct, otherwise the system will not work properly.



Compatible Smart Meter Model	Meter RS485 Pin Definition
SDM630MCT	Pin 13 – RS485B, Pin 14 – RS485A
SDM630	B – RS485B, A – RS485A

Table 4.5

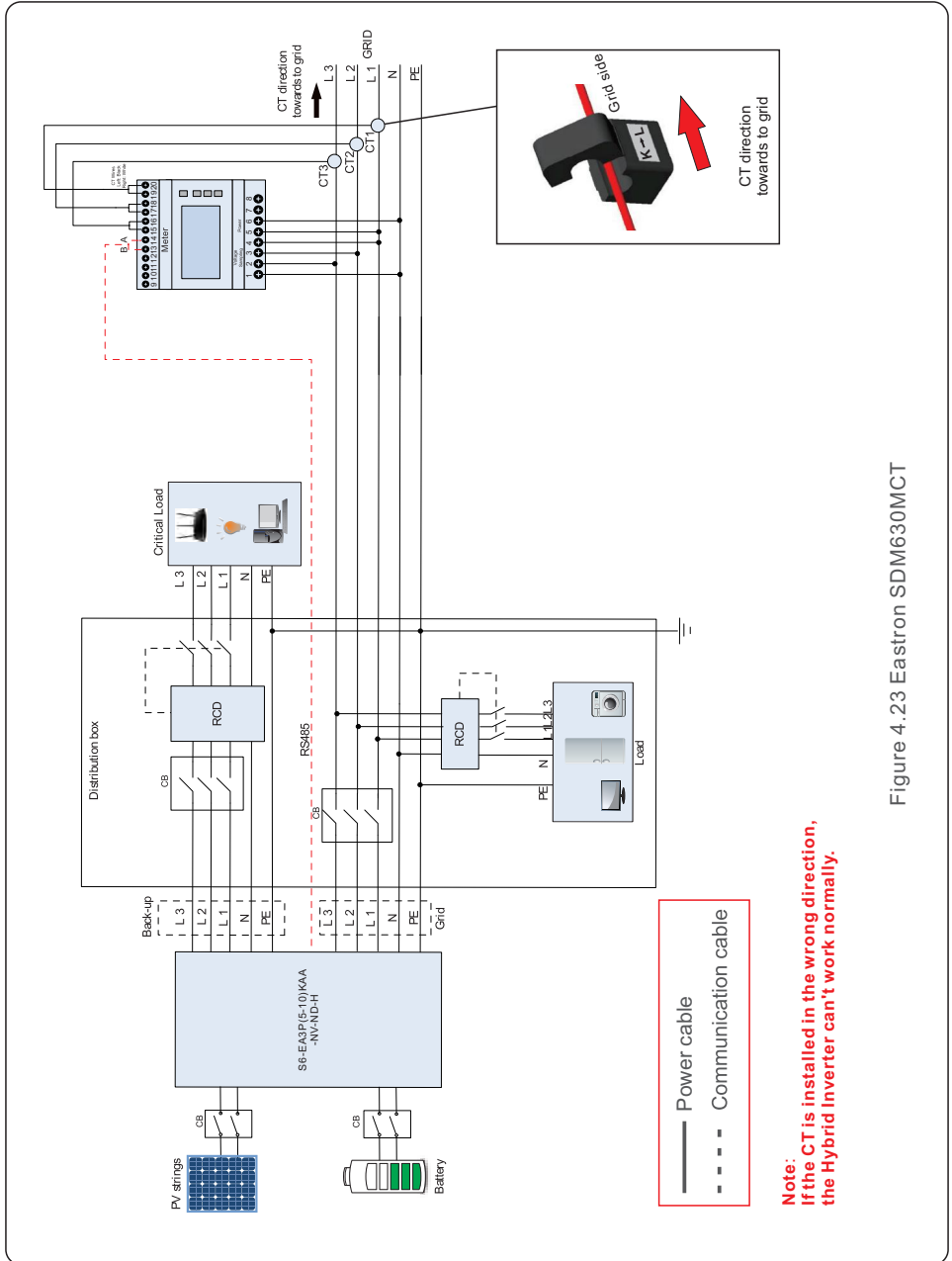


Figure 4.23 Eastron SDM630MCT

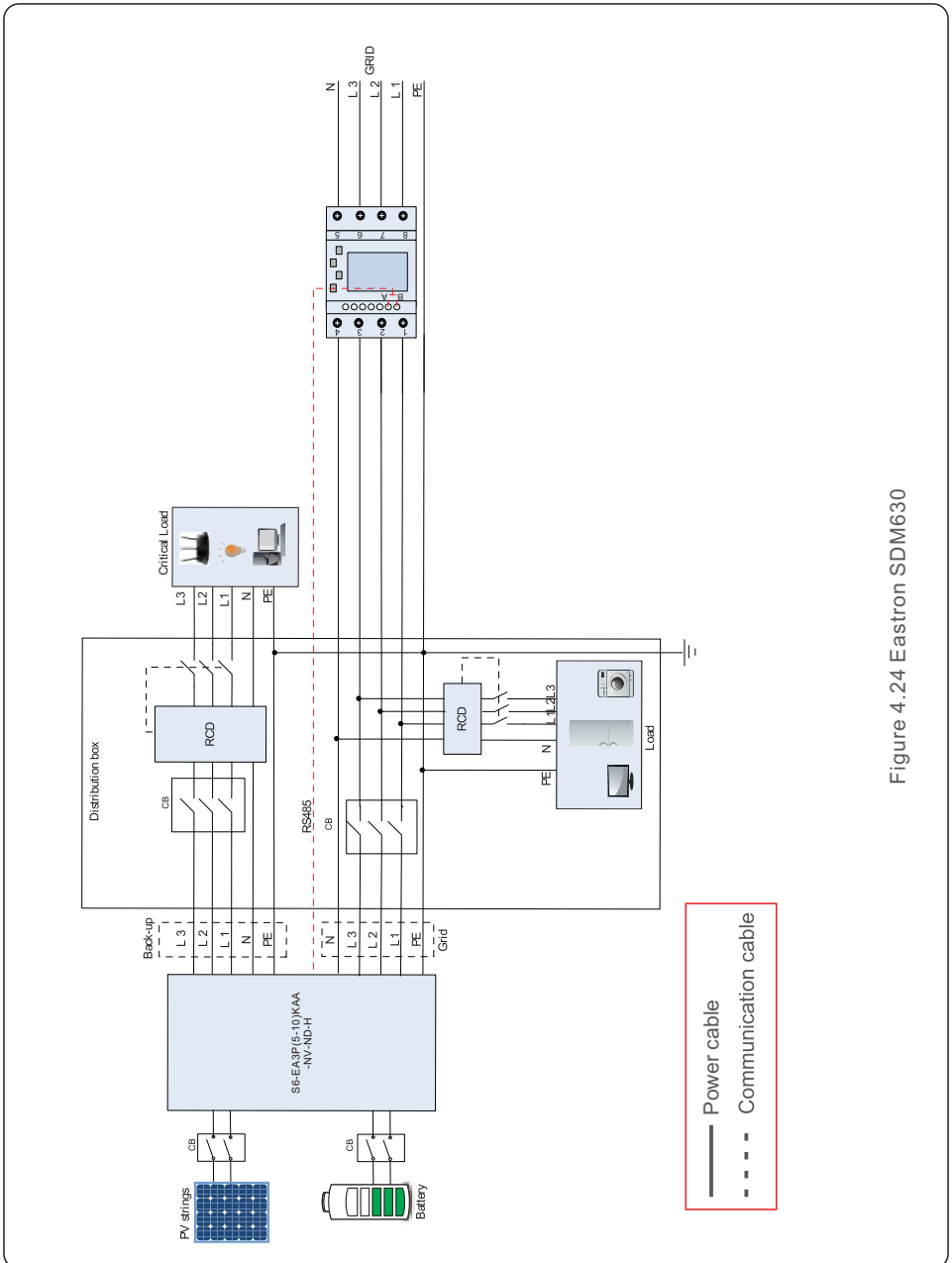


Figure 4.24 Eastron SDM630



## 4.8 Inverter Remote Monitoring Connection

The inverter can be remotely monitored via WiFi, LAN or 4G.

The USB type COM port at the bottom of the inverter can connect to different kinds of Solis data loggers to realize the remote monitoring on Soliscloud platform.

To install Solis data loggers, please refer to corresponding user manuals of Solis data loggers.

The Solis data loggers are optional and can be purchased separately.

Dust cover is provided the inverter package in case the port is not used.



**WARNING:**

The USB type COM port is only allowed to connect Solis data loggers. It is forbidden to be used for other purposes.

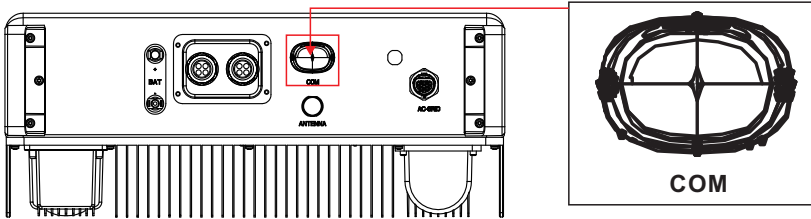


Figure 4.25

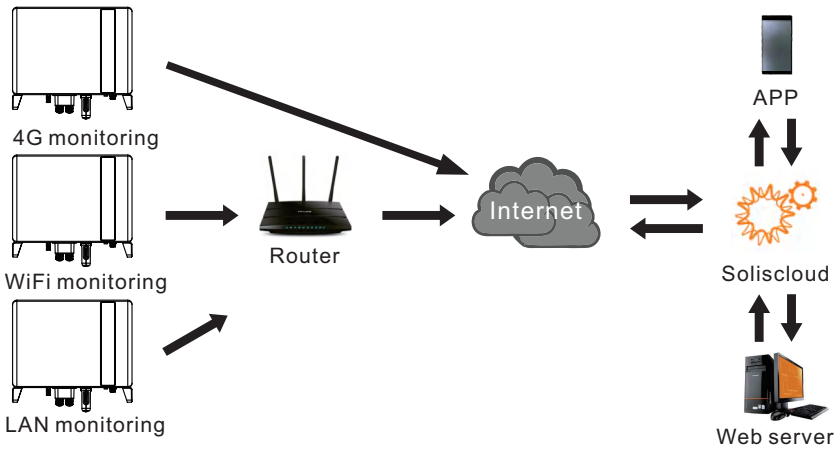


Figure 4.26 Wireless communication function

## 5.1 Preparation of Commissioning

- Ensure all the devices are accessible for operation, maintenance and service.
- Check and confirm that the inverter is firmly installed.
- Space for ventilation is sufficient for one inverter or multiple inverters.
- Nothing is left on the top of the inverter or battery module.
- Inverter and accessories are correctly connected.
- Cables are routed in safe place or protected against mechanical damage.
- Warning signs and labels are suitably affixed and durable.
- Bluetooth Antenna has been connected to the Antenna port of the inverter.
- An Android or IOS mobile phone with Bluetooth function is available.
- Soliscloud APP is installed on the mobile phone.

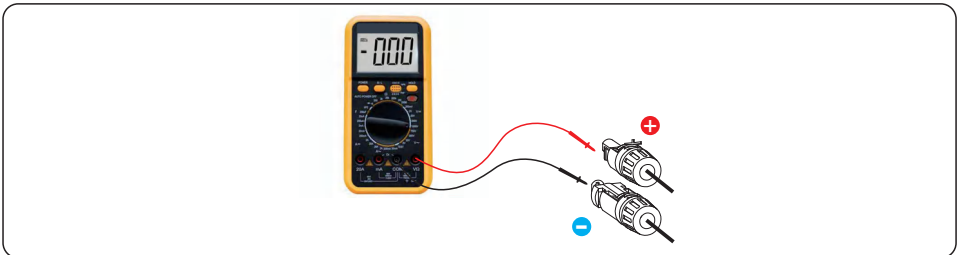
There are three ways to download and install the latest APP:

1. You can visit [www.soliscloud.com](http://www.soliscloud.com) to download the latest version APP.
2. You can search “**Soliscloud**” in Google Play or App Store.
3. You can scan this QR code below to download “**Soliscloud**”.

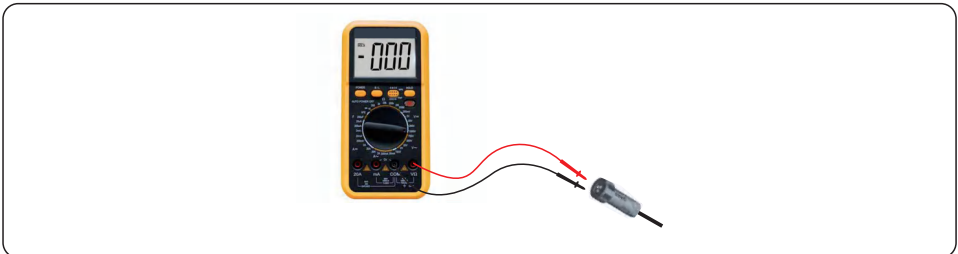


## 5.2 Commissioning Procedure

Step 1: Measure DC voltage of PV strings and battery and ensure the polarity is correct.



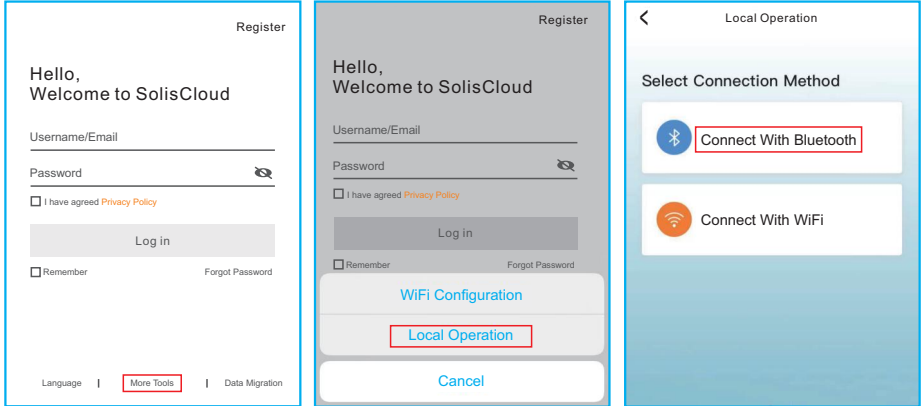
Step 2: Measure AC voltage and frequency and ensure they are within local standard.



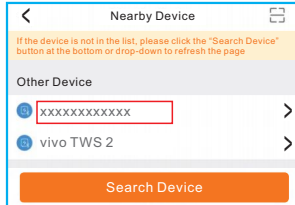
Step 3: Switch on the external AC breaker to power on the inverter control board.  
(Bluetooth signal available)

### Step 4: **Connect with Bluetooth.**

Turn on Bluetooth switch on your mobile phone and then open the Soliscloud APP.  
Click “More Tools”->”Local Operation”->”Connect with Bluetooth”

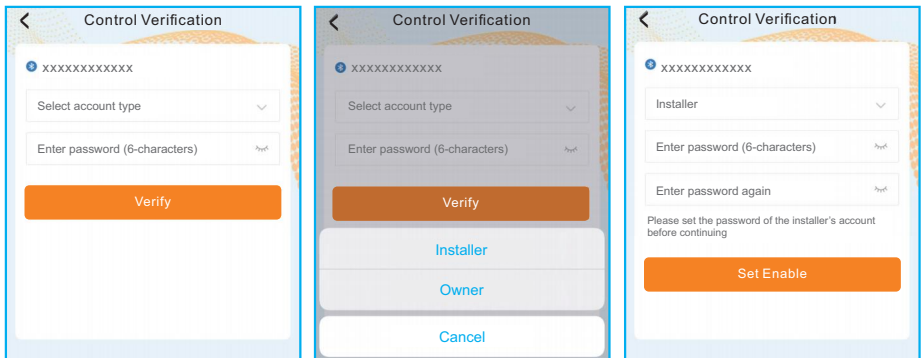


### Step 5: Select the Bluetooth signal from the inverter. (Bluetooth Name: Inverter SN)



### Step 6: **Login account.**

If you are the installer, please select the account type as Installer. If you are the plant owner, please select the account type as owner. Then set your own initial password for control verification. (The first log-in must be finished by installer in order to do the initial set up)



Step 7: After the log in for the first time, initial settings are required.

**Step 7.1: Set the inverter Date and Time.**

You can set to follow the time on your mobile phone.

**Step 7.2: Set the battery model.**

It must be based on the battery model that is actually connected to the inverter.

If there is no battery connected for the moment, please select “No Battery” to avoid alarms.

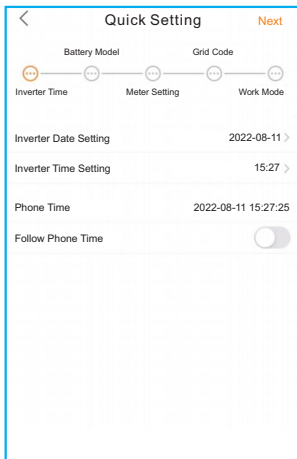
The default setting for battery over discharge SOC is 20%, force charge SOC is 10%.

**Step 7.3: Set the meter setting.**

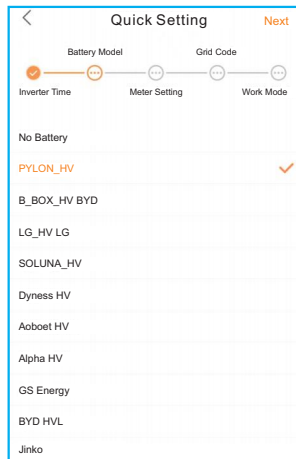
It must be based on the meter type that is actually connected to the inverter.

If there is no meter connected for the moment, please select “No Meter” to avoid alarms.

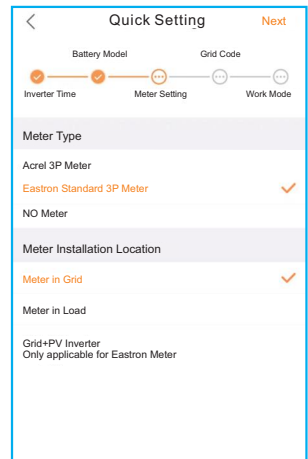
It is suggested to install the meter at the system grid connection point and select “Meter in Grid”.



Step 7.1



Step 7.2



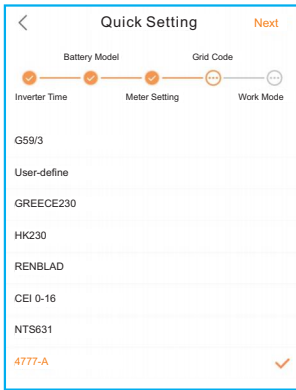
Step 7.3

**Step 7.4: Set the grid code setting.**

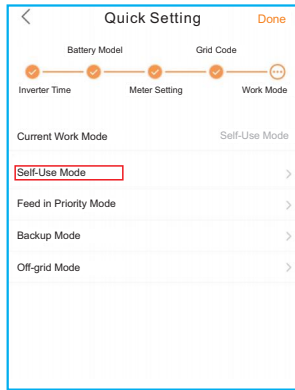
Please select the grid code based on the local grid network requirements.

**Step 7.5: Set the work mode setting.**

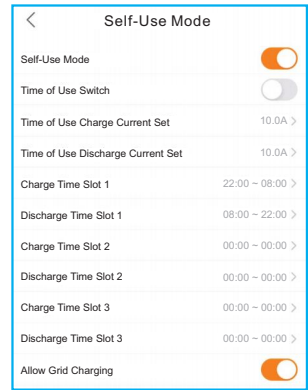
Recommended setting is Self-Use Mode. This mode can maximize the use of PV power generation for household electricity, or store it in batteries and use it for household electricity. If need manually control the battery charging and discharging with respect to time, please use the Time of Use switch and the following set points. The “Allow Grid Charging” is recommended to be turned on (If turned off, the inverter will not force charge the battery and battery could potentially go to sleep).



Step 7.4



Step 7.5(1)



Step 7.5(2)

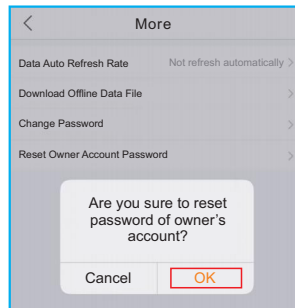
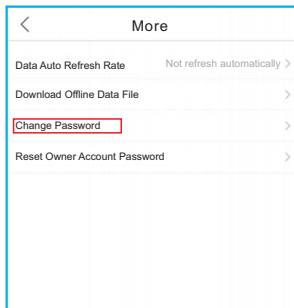
## Step 8: Setup complete.

Now the initial settings on the inverter have been set and you can switch on the inverter DC switch and switch on battery breaker to start up the system. You can also explore in the APP to check the operating data, alarm message or other advanced settings.

## Step 9: Change Password.

If the Owner forgot the password, please contact the installer. Installer log in and go to "Setting"->"More"->"Change Password" to reset the password for owner's account.

If Installer forgot the password, please contact Solis service team.



## 5.3 Shutdown procedure

- Step 1. Turn off the AC breaker at the grid connection point.
- Step 2. Turn off the DC switch of the inverter.
- Step 3. Turn off the battery breaker.
- Step 4. Waiting for the device powered off and the system shutdown is completed.

S6 Series inverter does not require any regular maintenance. However, cleaning the heatsink will help inverter dissipating heat and increase the lifetime of inverter. The dirt on the inverter can be cleaned with a soft brush.



**CAUTION:**

Do not touch the surface when the inverter is operating. Some parts may be hot and cause burns. Turn OFF the inverter and let it cool down before you do any maintenance or cleaning of inverter.

The Screen and the LED status indicator lights can be cleaned with cloth if they are too dirty to be read.



**NOTE:**

Never use any solvents, abrasives or corrosive materials to clean the inverter.

Message Name	Information Description	Troubleshooting Suggestion
Off	Control device to shutdown	1. Turn on the device in the ON/OFF Setting.
LmtByEPM	The device's output is under controlled	<ol style="list-style-type: none"> <li>1. Confirm whether the inverter is connected to an external EPM/meter to prevent reverse current.</li> <li>2. Confirm whether the inverter is controlled by an external third-party device.</li> <li>3. Confirm whether the power setting of the inverter power control is limited.</li> <li>4. Verify settings in section 6.6.7 and check your meter readings.</li> </ol>
LmtByDRM	DRM Function ON	1. No need to deal with it.
LmtByTemp	Over temperature power limited	1. No need to deal with it, the device is in normal operation.
LmtByFreq	Frequency power limited	
LmtByVg	The device is in the Volt-Watt mode	<ol style="list-style-type: none"> <li>1. Due to the requirements of local safety regulations, when the grid voltage is high, the Volt-watt working mode is triggered, which generally does not need to be dealt with.</li> <li>2. Inverter factory test errors causing this mode to open, if you need to close, you can close this mode in LCD, set the process: Main menu → Advanced Settings → Password 0010 → STD mode settings → Working Mode → Working mode: NULL → Save and exit.</li> </ol>
LmtByVar	The device is in the Volt-Var mode of operation	<ol style="list-style-type: none"> <li>1. Due to the requirements of local safety regulations, when the grid voltage is high, the Volt-watt working mode is triggered, which generally does not need to be dealt with.</li> <li>2. Inverter factory test errors causing this mode to open, if you need to close, you can close this mode in LCD, set the process: Main menu → Advanced Settings → Password 0010 → STD mode settings → Working Mode → Working mode: NULL → Save and exit.</li> </ol>
LmtByUnFr	Under frequency limit	1. No need to deal with it.
Standby	Bypass run	
StandbySynoch	Off grid status to On grid status	
GridToLoad	Grid to load	

# 7. Troubleshooting

Message Name	Information Description	Troubleshooting Suggestion
Surge Alarm	On-site grid surge	1. Grid side fault, restart the device. If it is still not eliminated, please contact the manufacturer's customer service.
OV-G-V01	Grid voltage exceeds the upper voltage range	1. Confirm whether the power grid is abnormal. 2. Confirm that the AC cable is properly connected. 3. Restart the system and check if the fault persists.
UN-G-V01	Grid voltage exceeds the lower voltage range	
OV-G-F01	Grid frequency exceeds the upper frequency range	
UN-G-F01	Grid frequency exceeds the lower frequency range	
G-PHASE	Unbalanced grid voltage	
G-F-GLU	Grid voltage frequency fluctuation	
NO-Grid	No grid	
OV-G-V02	Grid transient overvoltage	
OV-G-V03	Grid transient overvoltage	1. Restart the system, confirm if that the fault continues.
IGFOL-F	Grid current tracking failure	1. Confirm whether the power grid is abnormal. 2. Confirm that the AC cable is properly connected. 3. Restart the system and check if the fault persists.
OV-G-V05	Grid voltage RMS instantaneous overvoltage fault	
OV-G-V04	Grid voltage exceeds the upper voltage range	
UN-G-V02	Grid voltage exceeds the lower voltage range	
OV-G-F02	Grid frequency exceeds the upper frequency range	
UN-G-F02	Grid frequency exceeds the lower frequency range	
NO-Battery	Battery is not connected	1. Check on information page 1 – Verify the battery voltage is within standards. 2. Measure battery voltage at plug.
OV-Vbackup	Inverting overvoltage	1. Check whether the backup port wiring is normal 2. Restart the system, confirm that the fault continues.
Over-Load	Load overload fault	1. Backup load power is too large, or some inductive load startup power is too large, need to remove some backup load, or remove the inductive load on the backup.



Message Name	Information Description	Troubleshooting Suggestion
BatName-FAIL	Wrong battery brand selection	1. Confirm whether the battery model selection is consistent with the actual one.
CAN Fail	CAN Fail	1. Can failure is a failure of communication between inverter and battery. Check cable conditions. Check to ensure you have it plugged in on the CAN port of the battery and inverter. Check that you are using the right cable. Some batteries require a special battery from the battery manufacturer.
OV-Vbatt	Battery undervoltage detected	1. Verify battery voltage is within standards. Measure battery voltage at inverter connection point. Contact your battery manufacturer for further service.
UN-Vbatt	Battery overvoltage detected	1. Restart the system and check if the fault persists. If it is still not eliminated, please contact the manufacturer's customer service.
Fan Alarm	Fan alarm	1. Check if the internal fan is working correctly or jammed.
OV-DC01 (1020 DATA:0001)	DC 1 input overvoltage	1. Check if the PV voltage is abnormal 2. Restart the system, confirm that the fault continues
OV-DC02 (1020 DATA:0002)	DC 2 input overvoltage	
OV-BUS (1021 DATA:0000)	DC bus overvoltage	1. Restart the system, confirm that the fault continues.
UN-BUS01 (1023 DATA:0001)	DC bus undervoltage	
UNB-BUS (1022 DATA:0000)	DC bus unbalanced voltage	
UN-BUS02 (1023 DATA:0002)	Abnormal detection of DC bus voltage	
DC-INTF. (1027 DATA:0000)	DC hardware overcurrent (1, 2, 3, 4)	1. Check if the DC wires are connected correctly without loose connection.
OV-G-I (1018 DATA:0000)	Aphase RMS value overcurrent	1. Confirm that the grid is abnormal. 2. Confirm that the AC cable connection is not abnormal. 3. Restart the system, confirm that the fault continues.
OV-DCA-I (1025 DATA:0000)	DC 1 average overcurrent	1. Restart the system, confirm that the fault continues.
OV-DCB-I (1026 DATA:0000)	DC 2 average overcurrent	
GRID-INTF. (1030 DATA:0000)	AC hardware overcurrent (abc phase)	

# 7. Troubleshooting

Message Name	Information Description	Troubleshooting Suggestion
DCInj-FAULT (1037 DATA:0000)	The current DC component exceeds the limit	<ol style="list-style-type: none"> <li>1. Confirm that the grid is abnormal.</li> <li>2. Confirm that the AC cable connection is not abnormal.</li> <li>3. Restart the system, confirm that the fault continues.</li> </ol>
IGBT-OV-I (1048 DATA:0000)	IGBT overcurrent	<ol style="list-style-type: none"> <li>1. Restart the system, confirm that the fault continues.</li> </ol>
OV-TEM (1032 DATA:0000)	Module over temperature	<ol style="list-style-type: none"> <li>1. Check whether the surrounding environment of the inverter has poor heat dissipation.</li> <li>2. Confirm whether the product installation meets the requirements.</li> </ol>
RelayChk-FAIL (1035 DATA:0000)	Relay failure	<ol style="list-style-type: none"> <li>1. Restart the system, confirm that the fault continues.</li> </ol>
UN-TEM (103A DATA:0000)	Low temperature protection	<ol style="list-style-type: none"> <li>1. Check the working environment temperature of the inverter.</li> <li>2. Restart the system to confirm if the fault continues.</li> </ol>
PV ISO-PRO01 (1033 DATA:0001)	PV negative ground fault	<ol style="list-style-type: none"> <li>1. Check whether the PV strings have insulation problems.</li> <li>2. Check whether the PV cable is damaged.</li> </ol>
PV ISO-PRO02 (1033 DATA:0002)	PV positive ground fault	
12Power-FAULT (1038 DATA:0000)	12V undervoltage failure	<ol style="list-style-type: none"> <li>1. Check current leakage to ground. Verify your grounding. Verify all wires are in good condition and not leaking current to ground.</li> </ol>
ILeak-PRO01 (1034 DATA:0001)	Leakage current failure 01 (30mA)	
ILeak-PRO02 (1034 DATA:0002)	Leakage current failure 02 (60mA)	
ILeak-PRO03 (1034 DATA:0003)	Leakage current failure 03 (150mA)	
ILeak-PRO04 (1034 DATA:0004)	Leakage current failure 04	
ILeak_Check (1039 DATA:0000)	Leakage current sensor failure	
GRID-INTF02 (1046 DATA:0000)	Power grid disturbance 02	<ol style="list-style-type: none"> <li>1. Confirm whether the grid is seriously distorted.</li> <li>2. Check whether the AC cable is connected reliably.</li> </ol>
OV-Vbatt-H/ OV-BUS-H (1051 DATA:0000)	Battery overvoltage hardware failure / VBUS	<ol style="list-style-type: none"> <li>1. Check if the battery circuit breaker is tripping.</li> <li>2. Check if the battery is damaged.</li> </ol>

Message Name	Information Description	Troubleshooting Suggestion
OV-ILLC (1052 DATA:0000)	LLC hardware overcurrent	1. Check whether the backup load is overloaded. 2. Restart the system, confirm that the fault continues.
INI-FAULT (1031 DATA:0000)	AD zero drift overlink	1. Restart the system, confirm that the fault continues.
DSP-B-FAULT (1036 DATA:0000)	The master-slave DSP communication is abnormal	
AFCI-Check (1040 DATA:0000)	AFCI self-test failure	
ARC- FAULT (1041 DATA:0000)	AFCI failure	1. Verify connections are tight within your PV system. Arc fault settings can be changed in advanced settings if further adjustment is necessary.

Table 7.1 Fault message and description



**NOTE:**

If the inverter displays any alarm message as listed in Table 7.1; please turn off the inverter and wait for 5 minutes before restarting it .  
If the failure persists, please contact your local distributor or the service center.

Please keep ready with you the following information before contacting us.

1. Serial number of Three Phase Inverter;
2. The distributor/dealer of Three Phase Inverter (if available);
3. Installation date.
4. The description of the problem together with necessary information, pictures, attachment.
5. The PV array configuration (e.g. number of panels, capacity of panels, number of strings, etc.);
6. Your contact details.

# 8. Specifications

Technical Data	S6-EA3P5KAA-NV-ND-H	S6-EA3P6KAA-NV-ND-H
<b>Battery</b>		
Battery Type	Li-ion	
Battery Voltage range	120 - 600Vdc	
Maximum charging Power	5kW	6kW
Maximum Charge/discharge current	25A	
Communication	CAN/RS485	
<b>Output AC(Grid-side)</b>		
Rated output power	5kW	6kW
Max. apparent output power	5kVA	6kVA
Rated grid voltage	3/N/PE, 380V/400V	
The grid voltage range	320-460V	
Rating grid frequency	50 Hz/60 Hz	
AC grid frequency range	45-55 Hz/55-65Hz	
Rating grid output current	7.6A/7.2A	9.1A/8.7A
Max. output current	7.6A/7.2A	9.1A/8.7A
Power factor	> 0.99 ( 0.8 leading to 0.8 lagging)	
THDi	< 3%	
<b>Input AC(Grid-side)</b>		
Max. input power	7.5kW	9kW
Rated input current	11.4A	13.8A
Rated input voltage	3/N/PE, 380V/400V	
Rated input frequency	50 Hz/60 Hz	
<b>Efficiency</b>		
EU efficiency	97.51%	
BAT charged/discharged to AC Max. efficiency	97.50%	

# 8. Specifications

Technical Data	S6-EA3P5KAA-NV-ND-H	S6-EA3P6KAA-NV-ND-H
<b>Protection</b>		
Anti-islanding protection	Yes	
Insulation Resistor detection	Yes	
Residual current monitoring unit	Yes	
Output over current protection	Yes	
Output short protection	Yes	
Output over voltage protection	Yes	
Battery reverse protection	Yes	
<b>General data</b>		
Dimensions(W/H/D)	600*500*210mm	
Weight	24.3kg	
Topology	Transformerless	
Self consumption (Night)	<25 W	
Operation temperature range	-25°C ~ +60°C	
Relative humidity	0-95%	
Ingress protection	IP66	
Noise emission	<46.9 dB(A)	
Cooling concept	Natural convection	
Max.operation altitude	4000m	
Grid connection standard	VDE-AR-N 4105 / EN 50549-1 / EN50549SW / EN 50549FI / DK1 & Dk2	
Safety/EMC standard	IEC/EN 62109-1/-2, IEC/EN 61000-6-1/-3	
<b>Features</b>		
Battery connection	Quick Connection plug	
AC connection	Quick Connection plug	
Display	LED + Bluetooth + APP	
Communication	CAN,RS485, Reserve RS485, Optional:Wi-Fi, Cellular, LAN	
Warranty	5 years (extend to 20 years)	

# 8. Specifications

Technical Data	S6-EA3P8KAA-NV-ND-H	S6-EA3P10KAA-NV-ND-H
<b>Battery</b>		
Battery Type	Li-ion	
Battery Voltage range	120 - 600Vdc	
Maximum charging Power	8kW	10kW
Maximum Charge/discharge current	50A	
Communication	CAN/RS485	
<b>Output AC(Grid-side)</b>		
Rated output power	8kW	10kW
Max. apparent output power	8kVA	10kVA
Rated grid voltage	3/N/PE, 380V/400V	
The grid voltage range	320-460V	
Rating grid frequency	50 Hz/60 Hz	
AC grid frequency range	45-55 Hz/55-65Hz	
Rating grid output current	12.2A/11.5A	15.2A/14.4A
Max. output current	12.2A/11.5A	15.2A/14.4A
Power factor	> 0.99 ( 0.8 leading to 0.8 lagging)	
THDi	< 3%	
<b>Input AC(Grid-side)</b>		
Max. input power	12kW	15kW
Rated input current	18.2A	22.8A
Rated input voltage	3/N/PE, 380V/400V	
Rated input frequency	50 Hz/60 Hz	
<b>Efficiency</b>		
EU efficiency	97.51%	
BAT charged/discharged to AC Max. efficiency	97.50%	

# 8. Specifications

Technical Data	S6-EA3P8KAA-NV-ND-H	S6-EA3P10KAA-NV-ND-H
<b>Protection</b>		
Anti-islanding protection	Yes	
Insulation Resistor detection	Yes	
Residual current monitoring unit	Yes	
Output over current protection	Yes	
Output short protection	Yes	
Output over voltage protection	Yes	
Battery reverse protection	Yes	
<b>General data</b>		
Dimensions(W/H/D)	600*500*210mm	
Weight	26.9kg	
Topology	Transformerless	
Self consumption (Night)	<25 W	
Operation temperature range	-25°C ~ +60°C	
Relative humidity	0-95%	
Ingress protection	IP66	
Noise emission	<46.9 dB(A)	
Cooling concept	Natural convection	
Max.operation altitude	4000m	
Grid connection standard	VDE-AR-N 4105 / EN 50549-1 / EN50549SW / EN 50549FI / DK1 & Dk2	
Safety/EMC standard	IEC/EN 62109-1/-2, IEC/EN 61000-6-1/-3	
<b>Features</b>		
Battery connection	Quick Connection plug	
AC connection	Quick Connection plug	
Display	LED + Bluetooth + APP	
Communication	CAN,RS485, Reserve RS485, Optional:Wi-Fi, Cellular, LAN	
Warranty	5 years (extend to 20 years)	

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Please adhere to the actual products in case of any discrepancies in this user manual.

If you encounter any problem on the inverter, please find out the inverter S/N  
and contact us, we will try to respond to your question ASAP.